

Lubricants Technical Support and After Sales Manager

An international company in Congo, background within the automotive industry.

Location: Congo

Major: degree in Mechanical Engineering, Business Administration, or any related field

Experience: 5-7 years of experience in a similar role is needed

Major Responsibilities:

- Provide expert technical support to customers regarding our range of lubricants, diagnose issues, recommend solutions, and ensure optimal product performance.
- Conduct training sessions for customers on the proper use and maintenance of lubricants to enhance their understanding and satisfaction.
- Oversee all after-sales activities, including troubleshooting, maintenance, and customer follow-up to ensure a seamless experience.

Additional Requirements:

- Proven experience in technical support and after-sales service, preferably within the lubricant industry
- Fluency in French is necessary
- Age over 32

Salary and Benefits: Full Accommodation & Transportation, Competitive package/month, Food allowance, Annual Ticket and Commission & Bonuses

How to Apply:

Kindly send your CV or contact the Career Services Center, E-mail: career.services@Balamand.edu.lb, Ext. 7801; 7802