

Mystery Shopper- GWR

GWR Consulting provides an unwavering commitment to customer service, technology, data-capture, quality, analytics, training and consultancy.

Contract Type: Part- Time

Major: degree in Business Administration, or any related field

Experience: senior students and fresh graduates are both accepted

Major Responsibilities:

- Traveling to assigned store locations.
- Remaining discreet while you pose as a regular customer.
- Interacting with employees over the phone and in person to gauge customer service.
- Inspecting the store's environment to detect possible concerns and areas for improvement.
- Purchasing random and specific items to assess product quality.
- Retaining receipts as proof of purchase for later reimbursement.
- Completing and submitting a written report detailing the shopping experience after each store visit.
- Disclosing competing interests, including prior loyalty to or dislike of particular stores or products.
- Logging hours worked.
- Storing copies of completed assignments

Additional Requirements: having a car is necessary

How to Apply:

Kindly send your CV or contact the Career Services Center, E-mail: career.services@balamand.edu.lb;
Ext. 7801; 7802